

# **Northern Nevada Adult Mental Health Services**

**PBH AGENCY DIRECTORS' REPORT**

**AGENCY:** NNAMHS

**SUBMITTED BY:** Julie Lindesmith

**DATE:** 4/11/2023

**Reporting Period: January 2023 – March 2023**

**AGENCY- CASELOADS/WAITING LISTS**

**Program: AOT**

Caseload: 23

Referrals: 13

Eligible: 13

**Program: Med Clinic**

Caseload: 535

Waiting List: 14

**Program: Mental Health Court**

Caseload: 29

Waiting List: 0

**Program: OP Counseling**

Caseload: 37

Waiting List: 5

**Program: Intensive Service Coordination**

Caseload: 6

Waiting List: 1

**Program: Forensic MH Team Adult**

Caseload: 9

Waiting List: 0

**Program: Service Coordination**

Caseload: 88

Waiting List: 0

**Program: CBLA**

Caseload: 24

Waiting List: 7

**Program: ICBLA**

Caseload: 23

Waiting List: 2

**Program: Independent Placement**

Caseload: 5

**Program: Supported Independent Placement**

Caseload: 9

**Group Housing**

Caseload: 4

**PROGRAM HIGHLIGHTS**

**NEW PROGRAMS:** No new programs were created.

**PROGRAM CHANGES:** We are working with Lake's Crossing Center and Judge Walker to have an early access team in the jail to reduce the wait list for inpatient competency restoration. This will significantly modify how our Diversion program will work at NNAMHS as we hope to take individuals directly from the Washoe County Jail into inpatient or outpatient treatment based on their individualized need.

**STAFFING**

**Positions filled:**

Accountant 2 (1)

Accounting Assistant 1 (1)

Accounting Assistant 3 (2)

Administrative Assistant 2 (1)

Custodial Supervisor 2 (1)

Grounds Maintenance Worker 4 (1)  
HVACR Specialist 1 (1)  
Management Analyst 2 (1)  
Mental Health Counselor 2 (1)  
Mental Health Technician 3 (3)  
Psychiatric Nurse 3 (2)

**Vacancies:**

Accounting Assistant 1 (1)  
Accounting Assistant 2 (.51)  
Accounting Assistant 3 (1)  
Activities Therapy Tech 2 (1)  
Admin. Assist. 1 (1)  
Admin. Assist. 2 (3.51)  
Admin. Assist 3 (1)  
Consumer Services Assist 2 (3.50)  
Custodial Worker 1 (1)  
Custodial Worker 2 (1)  
Facility Supervisor 3 (1)  
Grounds Maintenance Worker 5 (1)  
Laboratory Technician 1 (0.51)  
Mental Health Counselor 3 (1)  
Mental Health Tech 3 (19)  
Psychiatric Caseworker 2 (7)

**Difficulties filling:**

Clinical Social Worker 2 (4)  
Clinical Social Worker 3 (3)  
Licensed Psychologist 1 (4)  
Mental Health Counselor 2 (4)  
Microbiologist 4 (1)  
Mid-Level Med Practitioner (4.51)  
Pharmacist 1 (1)  
Psychiatric Nurse 2 (27.62)  
Psychiatric Nurse 4 (1)  
SR. Psychiatrist (0.51)  
Substance Abuse Counselor 2 (1.51)  
Therapeutic Recreation Spec 1 (1)

**POLICY GUIDANCE NEEDS (If applicable)**

There is a shortage of qualified behavioral health providers, specifically in the areas of nursing, social work, psychiatry, and psychology.

INPATIENT: We continue to work collaboratively with our community partners to strengthen our discharge planning.

OUTPATIENT: The availability of Community Based Living Arrangements (CBLAs) continues to be a challenge. We had been placing individuals in motel rooms with support hours but have been running into more and more motels that do not want to accept checks from the state or NNAMHS clients.

SUCESSES: We have gotten programs restarted in the hospital that have not been operating since COVID. These include pet therapy and music therapy. We have also started having Alcoholic Anonymous start coming to the hospital for patients that are interested. We have been focused on community outreach and letting others know what services we offer and who can be referred. As part of this effort we have had the Crisis Intervention Team (CIT) trainings start visiting NNAMHS again.

# **Southern Nevada Adult Mental Health Services**

**DPBH AGENCY DIRECTORS' REPORT**

**AGENCY:** Southern Nevada Adult Mental Health Services

**SUBMITTED BY:** Ellen Richardson-Adams

**DATE:** 4/19/2023

**Reporting Period:** 3/31/2023

**AGENCY- CASELOADS/WAITING LISTS**

**Program: IP Civil Beds**

Caseload: 88 budgeted beds

Waiting List: See ER Data

**Program: IP Forensic Beds**

Caseload: 78 budgeted beds

Waiting List: NA

**Program: Urban Medication Clinics**

Caseload: 1844

Waiting List: 142

**Program: Urban OP Counseling**

Caseload: 129

Waiting List: 62

**Program: PACT**

Caseload: 68

Waiting List: 0

**Program: Mental Health Court**

Caseload: 62

Waiting List: 0

**Program: AOT**

Caseload: 83

Waiting List: NA

**Program: Urban Service Coordination**

Caseload: 194

Waiting List: 0

**Program: Residential & Supportive Services**

Caseload: 395

Waiting List: 0

**Program: Rural Service Coordination (Adult & Youth)**

Caseload: 333

Waiting List: 0

**Program: Rural Medication Clinics**

Caseload: 229

Waiting List: 3

**Program: Rural OP Counseling (Adult & Youth)**

Caseload: 64

Waiting List: 45

**PROGRAM HIGHLIGHTS**

Rawson Neal - Civil inpatient's social services department has recently implemented a discharge evaluation tool as an additional layer of review for the discharge planning process to proactively work towards safe discharges into the community. Stein - Forensic hospital is implementing programs in cooperation with other agencies to shorten wait times for admission and services. Outpatient - Groups continue to grow and expand. The spring gardening group and mindfulness are client favorites. We are having a Spring Fling on May 18, 2023 from 11am-2pm. May is Mental Health Awareness month.

**STAFFING**

**Positions filled:** Current positions filled 576.51 FTE

**Vacancies:** Current vacant positions 169.04 FTE

**Difficulties filling:** 81.040 FTE

**Personnel/Staffing:** Personnel Officer 2 reports the following 37 positions were filled this quarter: 1 accounting position, 5 administrative assistants, 1 agency manager, 1 consumer services assistant, 1 facility manager, 9 forensic specialists, 1 maintenance repair specialist, 1 mental health counselor, 5 mental health technicians, 4 psychiatric caseworkers, 7 psychiatric nurses, 1 senior psychiatrist.

**POLICY GUIDANCE NEEDS (If applicable)**

# **Lake's Crossing Center**

## DPBH AGENCY DIRECTORS' REPORT

**AGENCY:** Lake's Crossing Center

**SUBMITTED BY:** Drew Cross, Interim Agency Director

**DATE:** 4/27/2023

**REPORTING PERIOD:** January - April 2023

### **AGENCY- CASELOADS/WAITING LISTS**

**Program:** Forensic Inpatient and Outpatient - Conditional Release

**Caseload:** Hospital is licensed for 86 beds

**Waiting List:** NA

### **PROGRAM HIGHLIGHTS**

The main building remains at or near capacity as we provide statewide forensic services. We are taking a multipronged approach to address our pending admissions. This includes utilizing a jail liaison who is meeting with clients still at the jail in an effort to divert them to an appropriate setting. I recently attended a conference in Miami-Dade County with the Washoe Sheriff and members of the Washoe court and AOT. The focus was on Miami's successful implementation of a diversion program that has resulted in an extensive reduction of forensic referrals as other resources are utilized and developed to serve this population. We are in regular contact with the Washoe courts to coordinate and explore solutions as it relates to admissions. Our conditional release program continues to find suitable housing options for a portion of our long-term clients. Regarding building status, we have several construction projects occurring or nearing their respective start date.

### **STAFFING**

#### **State Positions filled at Lake's Crossing Center (Jan, Feb, March, April 2023):**

- January 2023:
  - 1 – Forensic Specialist 1 Underfill.
- February 2023:
  - None.
- March 2023:
  - 1 – Administrative Assistant II.
  - 1 – Forensic Specialist III.
  - 1 – Health Information Coordinator II.
- April 2023:
  - 1 – Psychiatric Case Worker II.
  - 2 – Psychiatric Nurse II positions.

#### **Vacant State Positions at Lake's Crossing Center as of 04/27/23: 24 Full-time and 4 Part-time**

(Includes 1 full-time position borrowed from another budget account)

- 1 – Administrative Assistant II.
- 2 – Clinical Social Worker II positions.
- 12 – Forensic Specialist III positions.
- 6 – Licensed Psychologist full-time positions
- .51 (Part-time) Licensed Psychologist position.
- .45 (Part-time) Licensed Psychologist position.
- 1 – Psychiatric Nurse II position (Full-time).
- .51 (Part-time) Psychiatric Nurse II position.
- 1- Sr. Physician.
- 1 – Sr. Psychiatrist.
- .51 (Part-time) Sr. Psychiatrist.

#### **Agency interventions implemented (Staff Coverage):**

- For the safety of the clients, visitors, and employees, and to continue to provide quality services, Lake's Crossing Center is currently utilizing contract staff and overtime staff from another psychiatric hospital for the following positions while open state vacancies are filled:
  - 1 – Part-time Clinical Social Worker.

- 2 – Overtime Forensic Mental Health Technicians (Dini-Townsend Hospital).
- 2 – Part-time Forensic Mental Health Technicians.
- 1 – Full-time Senior Psychiatrist.
- 1 – Part-time Senior Psychiatrist.
- 5 – Part-time Licensed Psychologists.
- 3 – Part-time Psychiatric Nurses.

**Difficulties filling:** We have had some recent success filling the forensic specialist, nursing, and psychiatric case worker positions. In respect to the Forensic recruitment, it continues to be impacted by the background check and the POST certification physical fitness exam. The Psychologist positions have a salary disparity, additionally specialized training required for a Forensic Psychologist can be a barrier. The offered compensation impacts multiple departments, and this challenge extends beyond Lake's Crossing Center. Housing and the cost of rent are both considerations of our potential applicants.

<b>POLICY GUIDANCE NEEDS (If applicable)</b>
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Not applicable currently



# **Rural Clinics**

**DPBH AGENCY DIRECTORS' REPORT**

**AGENCY:** Rural Clinics

**SUBMITTED BY:** Ellen Richardson-Adams, Agency Manager

**DATE:** 4/17/2023

**Reporting Period:** 3/31/2022

**AGENCY- CASELOADS/WAITING LISTS**

**Program: IP Civil Beds**

Caseload: \_\_\_\_ budgeted beds

Waiting List: See ER Data

**Program: IP Forensic Beds**

Caseload: \_\_\_\_ budgeted beds

Waiting List: NA

**Program: Urban Medication Clinics**

Caseload: [Click here to enter text.](#)

Waiting List: [Click here to enter text.](#)

**Program: Urban OP Counseling**

Caseload: [Click here to enter text.](#)

Waiting List: [Click here to enter text.](#)

**Program: PACT**

Caseload: [Click here to enter text.](#)

Waiting List: [Click here to enter text.](#)

**Program: Mental Health Court**

Caseload: 23

Waiting List: 0

**Program: AOT**

Caseload: [Click here to enter text.](#)

Waiting List:

**Program: Urban Service Coordination**

Caseload: [Click here to enter text.](#)

Waiting List: [Click here to enter text.](#)

**Program: Residential & Supportive Services**

Caseload: 8

Waiting List: 0

**Program: Rural Service Coordination (Adult & Youth)**

Caseload: 238

Waiting List: 61

**Program: Rural Medication Clinics**

Caseload: 1695

Waiting List: 167

**Program: Rural OP Counseling (Adult & Youth)**

Caseload: 663

Waiting List: 233

**PROGRAM HIGHLIGHTS**

The ARPA funded, face to face Children’s Mobile Crisis Response Team (MCRT) in Elko County, is staffed and operational. We are looking forward to providing further information as this pilot program continues to roll out and demonstrate success. We were awarded by NASMHPD a TTI grant which allows workforce retention of crisis counselors, broadcast outreach campaign, transportation assistance for adult families traveling for specialized mental health care, and incentive goodie bags for those who follow up for their aftercare post-hospital or jail discharge.

**STAFFING**

**Positions filled:** 2 Psychiatric Nurse 2 (Pahrump & Fallon/Fernley); Accounting Assistant 2 (Admin); Administrative Assistant 2 (Hawthorne); Psychiatric Caseworker 2 (Carson); Clerical Trainee (Tonopah); Clinical Program Manager 1 (Silver Springs);

**Vacancies:** 4 Psychiatric Nurse 2 (Carson, Fernley, Silver Springs, .75 float); 6 Mental Health Counselors (Fallon, Fernley, Silver Springs, Elko, Yerington, ); 1 Clinical Social Workers (Carson); 2 Clinical Program Planner 1 (Fallon, Admin); 3 Licensed Psychologist (anywhere); 3 Psychiatric Caseworkers (Pahrump, Yerington, Elko); Administrative Assistant 2 (.51 Dayton);

**Difficulties filling:** In general, there are limited applicants for the licensed clinical positions. Some need for services is addressed by telehealth from various clinic locations

**POLICY GUIDANCE NEEDS (if applicable)**

# **Sierra Regional Center**

**AGENCY DIRECTORS' REPORT**

AGENCY: Sierra Regional Center

SUBMITTED BY: Julian Montoya

DATE: 05/05/2023

Reporting Period: 03/31/2023

**STAFFING**

Positions filled: @ 04/30/2023                      73.5

Vacancies    9.5

Difficulties filling: State pay continues to turn prospective workers from obtaining employment.

**CASELOADS/WAITING LISTS**

**Program: Target Case Management (TCM)**

Caseload: @ 03/31/2023                      1,568

Waiting List:  
*All Individuals accepted into services receive TCM*

**Program: Supported Living Arrangement (SLA)**

Caseload: @ 03/31/2023                      750

Waiting List: @ 03/31/2023                      76

Number of People in ISLA homes:                      378

Number of Intermittent/Shared Living Homes:                      342

Number of Fiscal Intermediaries:                      30

**Program: Jobs and Day Training**

Caseload: @ 11/30/2022                      226

Waiting List: @ 11/30/2022                      42

Facility-based Non-Work (Day Habilitation):                      64

Facility-based Work (Prevocational):                      151

Integrated Employment (Supported)                      8

Community-based Non-Work (Day Habitation)                      3

Career Planning:

**Program: Family Support**

Caseload: @ 2/28/2023                      221

Waiting List: @ 2/28/2023                      0

**Program: Respite**

Caseload: @ 2/28/2023                      150

Waiting List: @ 2/28/2023                      0

*Note: Respite Services for children are approved by and paid for by the county of residence of the custodial parent.*

**Program: Autism**

Caseload:    0

Waiting List: *Transferred to ATAP July 1, 2011*

**intake Information**

Number of Applications Received: @ 3/31/2023                      39

Number of Applicants found Eligible:                      27

Number of Applicants found In-Eligible:                      8

## PROGRAMS

SRC continues to operate a pilot program with our sister agency – Lake’s Crossing. We have opened an ISLA home that will have specialized training for staff to work with 2 individuals that are co-served by SRC and Lake’s Crossing as part of the conditional release program. The team still meets frequently to monitor the progress of the home with the goal of integration into the community when conditional release has been fulfilled.

SRC has also started to open ISLA homes for the kids we serve. We currently have two homes opened and our division is in the process of a major overhaul in how we can accommodate our children’s services for kids with highly behavioral needs that can no longer reside in specialized foster care nor their natural home. Most of these children in the past were being sent out of state but ADSD is trying to change services to keep our children in state with a collaboration of many entities to include state and county partners.

## Service Needs/Recommendations

SRC has identified the current lack of SLA Intermittent Providers as a major problem area for the people we serve. Additionally, there is always a need for more Jobs and Day Training providers in the Washoe area. Currently we have more individuals than placements for this service need.

SRC is currently looking into ways to offer increase rates and supports for behaviorally challenged children to stay in their homes while we wrap around services. This has always been a concern but administration in conjunction with state and county partners are putting together ideas that have arisen out of the AB387 guidelines.

## Agency Concerns/Issue

SRC has identified the need to work with JDT providers to increase capacity for supported employment in our community. The CMS final ruling (starting in March, 2023) will require DS to work with our JDT providers in re-vamping their programs to be more community based (as opposed to facility based). Our current JDT structure (facility based) does limit the number of people they can serve – our goal is to move toward a more community-based service system. We are also experiencing a shortage of JDT providers who can serve some of our more challenging behavior individuals and we have since started a waitlist. (2) DS providers express concern about the current provider rate (there was a rate increase during this last legislative session, however they still feel that it is not enough to remain competitive) and report that it is impacting their ability to recruit qualified employees. The 24-hour SLA providers report a high turnover rate which impacts consistency of supports offered to individuals served. (3) DS is experiencing a major shift in rental increase for homes and apartments in the Washoe County area. As major companies such as Tesla and Switch come into the area with an increased need for a labor force, prices have increased making it difficult to find homes that are aligned with what DS can support.

**Critical Need:** Developmental Services within ADSD has offered and provided much need additional funds for our providers during these last two years. Unfortunately, DS is not seeing an increase in providers accepting more individuals for service. DS is concerned about this development and is working with providers to determine what is still happening in regards to be able to hire more staff as the money provided was to increase wages for direct support staff.

# **Desert Regional Center**

## AGENCY DIRECTORS' REPORT

AGENCY: Desert Regional Center (Community Services)

SUBMITTED BY: Gujuan Caver

DATE: 5/5/2023

**Reporting Period: 2/28/2023**

### STAFFING

**Positions filled: 370**

**Vacancies: 51**

**Difficulties filling: Bi-lingual Spanish Speaking Psychologist and Administrative Assistants at the time of this report.**

### CASELOAD/WAITING LISTS

**Program: ICF**

Caseload: 39

Waiting List: N/A

**Program: Targeted Case Management (TCM)**

Caseload: 5344

Waiting List: All individuals accepted into services receive TCM

**Program: Supported Living Arrangement (SLA)**

Caseload: 1792 est.

Waiting List: 340

Number of 24-Hour SLA Homes: 387 est.

Number of Intermittent/Share Living Homes: 896 est.

Number of Fiscal Intermediaries: 509 est.

**Program: Respite**

Caseload: 3380 est.

Waiting List: 87 (*invitations have been sent*)

**Program: Jobs and Day Training**

Caseload: 1768 est.

Waiting List: 372

Number of Individuals receiving:

Facility-based Non-Work (Day Habilitation): 498 est.

Facility-based Work (Pre-Vocational): 699 est.

Integrated Employment (Supported): 375 est.

Community-based Non-Work (Day Hab.): 196 est.

Career Planning: 0

**Intake Information (Sum of Quarter: Dec - Feb)**

Number of Applications Received: 209

Number of Applicants found Eligible: 193

Number of Applicants found Ineligible: 16

Number of Applications Withdrawn: 19

### PROGRAMS

**New Programs:** During this report period, DRC is in the process of onboarding 2 new Supportive Living Arrangement (SLA) providers and 1 new Jobs and Day Trainings (JDT) Providers. DRC currently has 1 certified approved Behavioral Consultant, down from 2 due to one consultant discontinuing services with our agency. We currently are aware of several Behavioral Consultant groups working through the BOE process to become certified providers. The DRC Community Services Psychology Department will also be recruiting a full-time Licensed Psychologists II. The department continues to be short 1 half-time (may soon become full-time) Psychologists that is bilingual in Spanish and we have an open recruitment offer posted for this position. The Psychology Department did fill our vacant Mental Health Counselor II position. The DRC Community Services Nursing department is short-staffed 2 Psychiatric Nurse II positions. We are also short-staffed 4 Developmental Specialist III positions and 1 Administrative I position. Program Changes: None

### Service Needs/Recommendations

As indicated in previous Agency Reports, Desert Regional Center continues to have challenges with supporting individuals with dual diagnosis who have complex high level behavioral needs. Although, this population need amongst our 5000+ is relatively low,



there is a need to improve support to these individuals using certified providers. DRC continues to collaborate with DCFS/DFS to create a multi-agency team that focuses on children support needs that have open cases with family services and DS or who may be eligible for DS services if they meet our eligibility standards. DRC's Intake and Psychology department continues to have direct and consistent interactions with DFS/Oasis treatment facility to assist with the early identification of children who may be eligible for DRC services. DRC currently has 2 SLA providers that are certified providers for children, with these providers supporting children in out-of-home placements. One of the providers supports children in Shared Living (i.e., host home) homes and the other within our Intensive Supportive Living Arrangement model.

### Agency Concerns/Issue

DRC Community Services continues to have some difficulties with SLA provider capacity to support behaviorally complex individuals. We continue to work with DCFS and DFS (for children) to approach this from a collaborative perspective. Our waitlist decreased this review period primarily due to a revamped system of tracking waitlist data, along with some movement of our providers accepting new placements. Providers still report overall difficulty with hiring additional staff, which is the primary reason individuals remain on our JDT and SLA waitlists. We have opened our Self-Directed Family Supports Arrangement (SDFSA) waiting list to offer slots for all those on this waitlist and have offered all individuals on our Respite waitlist offers.

In closing, during a previous committee meeting, it was requested that we share positive stories. I'd like to leave the committee with this story: 😊

[FOX5 Super Build: Raiders Paytons Visit \(fox5vegas.com\)](https://www.fox5vegas.com)

<https://www.fox5vegas.com/video/2022/12/29/fox5-super-build-raiders-paytons-visit/>

## AGENCY MANAGER'S REPORT

**AGENCY:** Desert Regional Center-Intermediate Care Facility  
**DATE:** May 2, 2023  
**REPORTING ENDING PERIOD:** April 30, 2023

**SUBMITTED BY:** Marina Valerio

### STAFFING AS OF LAST DAY OF MONTH

Staffing Position Type  B= # Budgeted; F=# Filled, V=# Vacant	November 2022			December 2022			January 2023			February 2023			March 2023			April 2023		
	B	F	V	B	F	V	B	F	V	B	F	V	B	F	V	B	F	V
Agency Manager	1	1	0	1	1	0	1	1	0	1	1	0	1	1	0	1	1	0
Residential Director	1	1	0	1	1	0	1	1	0	1	1	0	1	1	0	1	1	0
Nursing (DON (1), ADON (1), RN's (7), LPN's (8), Dietitian (1))	18	18	0	18	18	0	18	18	0	18	18	0	18	17	1	18	17	1
Programming (QIDP's(4), RT(1)) Social Worker Supervisor (1); Psychiatric Case Worker (1)	7	5	2	7	5	2	7	4	3	7	4	3	7	4	3	7	5	2
Behavioral (Psychologist (1) and MHC(4))	5	5	0	5	5	0	5	5	0	5	5	0	5	5	0	5	5	0
Direct Support, Tech 4(9), Tech (94 Full Time + 4 PT)	107	77	30	107	80	27	107	80	27	107	74	33	107	81	26	107	81	26
Quality Assurance (CPP II (1), Quality Assurance Specialist II(2),PN II(1))	4	3	1	4	3	1	4	3	1	4	3	1	4	4	0	4	4	0
Support Positions (Training Coordinator, Medical Records)	2	2	0	2	2	0	2	1	1	2	1	1	2	1	1	2	1	1
Administrative Assistants change to (AA IV, AA III (2), AA II (4))	7	7	0	7	7	0	7	7	0	7	6	1	7	6	1	7	6	1
Maintenance (5) and Custodial (10)	15	14	1	15	13	2	15	13	2	15	13	2	15	11	4	15	3	2

### ICF Referrals, Discharge to Community SLA and New Admits

	November 2022	December 2022	January 2023	February 2023	March 2023	April 2023
Number of Referrals for ICF Supports	1	2	1	1	1	2
Number of Referrals sent Denial Letters	0	0	0	0	1	1

Referrals were informal with no intake process started so denial letters were not sent

### CENSUS

	November 2022	December 2022	January 2023	February 2023	March 2023	April 2023
Census # at first day of month	37	38	39	38	39	40
Census # at last day of month	38	39	38	39	40	40

### DISCHARGES AND ADMITS

	November 2022	December 2022	January 2023	February 2023	March 2023	April 2023
<b>Number of New Admits</b>	0	1	0	0	1	0
<b>Number of Discharge -To Community Residence</b>	0	0	0	0	0	0
<b>Number of Discharge -Hospital Medical</b>	0	0	0	1	1	0
<b>Number of Discharge -Hospital Behavioral Health</b>	0	1	1	0	0	1
<b>Number of Re-Admits</b>	1	1	0	2	1	1

### CMS and /or HCQC Surveys/Visits

	November 2022	December 2022	January 2023	February 2023	March 2023	April 2023
<b>HCQC and /or CMS Survey /Visit</b>	0	0	0	0	0	1

**Comments:**

- Census at the ICF is below what the ICF is licensed for (48). Due to high number of staff vacancies, need for ADA remodels and need for COVID Quarantine beds. There have been multiple informal referrals once staffing levels are where they need to be, and ADA construction is complete the intake processes will be initiated.
- Interviews for the vacant Technician positions have continued monthly. We are able to currently get two full days of interviews schedule with about a 44% no show or cancelation; 38% interviewed are offered a position; 46% who are offered have accepted the position.
- Positive/Highlights since last report:
  - Annual Survey with HCQC occurred and for a survey the finding were overall positive, area of concerns were not unknown and were/or are being addressed. Surveyors stated they are noticing the positive changes that have been occurring over the years.
  - Went through first staff shift bidding process which was new per the collective bargaining agreement. This process was a change for many which always comes with its challenges. Staff were bidding on a shift not a home they would work in. 83 % got a shift of their choice, 74% remained in the homes they were currently working in.
  - There has been an increase in the number of people being accepted into Jobs and Day Trainings Programs.
  - The Therapies (PT, OT, Rec) and the Mental Health Counselors are offering more groups and activities and participation is now a focus. Persons Served are being encouraged to participate.

**DESERT REGIONAL CENTER**  
 AGENCY DIRECTOR'S REPORT  
*RAD Report Summary*

**SUMMARY**

	Nov	Dec	Jan	Feb	Mar	Apr
<i>Total Number of Restraints</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>3</u>
<i>Restraints occurring at ICF</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>3</u>
<i>Restraints occurring at JDT</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Total restraints in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>253</u>
<i>Total Individuals needing restraints</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>2</u>
<i>Total Individuals served at ICF</i>	<u>38</u>	<u>39</u>	<u>38</u>	<u>39</u>	<u>40</u>	<u>40</u>

# DESERT REGIONAL CENTER

## AGENCY DIRECTOR'S REPORT

### RAD Report

PERSON SERVED CASE NUMBER: **FE - 3577**

A. Number of Incidents per Month	Nov	Dec	Jan	Feb	Mar	Apr
	0	0	0	0	0	1
a. Occurring at JDT	0	0	0	0	0	0
b. Occurring at ICF	0	0	0	0	0	0

B. Number of Restraints per Month	Nov	Dec	Jan	Feb	Mar	Apr
	0	0	0	0	0	1

	Nov	Dec	Jan	Feb	Mar	Apr
<i>Number of Prone restraints</i>	0	0	0	0	0	0
<i>Number of Physical Escorts</i>	0	0	0	0	0	1
<i>Number of One-person Stability Hold</i>	0	0	0	0	0	0
<i>Number of Two-person Stability Hold</i>	0	0	0	0	0	0
<i>Number of Three-person Stability Hold</i>	0	0	0	0	0	0
<i>Number of One-person Seated Stability Hold</i>	0	0	0	0	0	0
<i>Number of Two-person Seated Stability Hold</i>	0	0	0	0	0	0
<i>Number of Two-person Supine Stability Hold</i>	0	0	0	0	0	0
<i>Number of Three-person Supine Stability Hold</i>	0	0	0	0	0	0
<i>Number of Object Control – Object Peel</i>	0	0	0	0	0	0
<i>Number of Two-person Physical Lift</i>	0	0	0	0	0	0
<i>Other:</i>						
<i>Other:</i>						
<i>Other:</i>						

C. Restraint in Second per Month	Nov	Dec	Jan	Feb	Mar	Apr
	0	0	0	0	0	145

	Nov	Dec	Jan	Feb	Mar	Apr
<i>Prone restraint in seconds</i>	0	0	0	0	0	0
<i>Physical Escorts in seconds</i>	0	0	0	0	0	145
<i>One-person Stability Hold in seconds</i>	0	0	0	0	0	0
<i>Two-person Stability Hold in seconds</i>	0	0	0	0	0	0
<i>Three-person Stability Hold in seconds</i>	0	0	0	0	0	0
<i>One-person Seated Stability Hold in seconds</i>	0	0	0	0	0	0
<i>Two-person Seated Stability Hold in seconds</i>	0	0	0	0	0	0
<i>Two-person Supine Stability Hold in seconds</i>	0	0	0	0	0	0
<i>Three-person Supine Stability Hold in seconds</i>	0	0	0	0	0	0
<i>Object Control – Object Peel in seconds</i>	0	0	0	0	0	0
<i>Two-person Physical Lift in seconds</i>	0	0	0	0	0	0
<i>Other:</i>						
<i>Other:</i>						
<i>Other:</i>						

# DESERT REGIONAL CENTER

## AGENCY DIRECTOR'S REPORT

### RAD Report

PERSON SERVED CASE NUMBER: **BD - 1211**

A. Number of Incidents per Month	Nov	Dec	Jan	Feb	Mar	Apr
	0	0	0	0	0	2
a. Occurring at JDT	0	0	0	0	0	0
b. Occurring at ICF	0	0	0	0	0	2

B. Number of Restraints per Month	Nov	Dec	Jan	Feb	Mar	Apr
	0	0	0	0	0	2

	Nov	Dec	Jan	Feb	Mar	Apr
<i>Number of Prone restraints</i>	0	0	0	0	0	0
<i>Number of Physical Escorts</i>	0	0	0	0	0	0
<i>Number of One-person Stability Hold</i>	0	0	0	0	0	1
<i>Number of Two-person Stability Hold</i>	0	0	0	0	0	0
<i>Number of Three-person Stability Hold</i>	0	0	0	0	0	0
<i>Number of One-person Seated Stability Hold</i>	0	0	0	0	0	0
<i>Number of Two-person Seated Stability Hold</i>	0	0	0	0	0	1
<i>Number of Two-person Supine Stability Hold</i>	0	0	0	0	0	0
<i>Number of Three-person Supine Stability Hold</i>	0	0	0	0	0	0
<i>Number of Object Control – Object Peel</i>	0	0	0	0	0	0
<i>Number of Two-person Physical Lift</i>	0	0	0	0	0	0
<i>Other:</i>						
<i>Other:</i>						
<i>Other:</i>						

C. Restraint in Second per Month	Nov	Dec	Jan	Feb	Mar	Apr
	0	0	0	0	0	108

	Nov	Dec	Jan	Feb	Mar	Apr
<i>Prone restraint in seconds</i>	0	0	0	0	0	0
<i>Physical Escorts in seconds</i>	0	0	0	0	0	0
<i>One-person Stability Hold in seconds</i>	0	0	0	0	0	90
<i>Two-person Stability Hold in seconds</i>	0	0	0	0	0	0
<i>Three-person Stability Hold in seconds</i>	0	0	0	0	0	0
<i>One-person Seated Stability Hold in seconds</i>	0	0	0	0	0	0
<i>Two-person Seated Stability Hold in seconds</i>	0	0	0	0	0	18
<i>Two-person Supine Stability Hold in seconds</i>	0	0	0	0	0	0
<i>Three-person Supine Stability Hold in seconds</i>	0	0	0	0	0	0
<i>Object Control – Object Peel in seconds</i>	0	0	0	0	0	0
<i>Two-person Physical Lift in seconds</i>	0	0	0	0	0	0
<i>Other:</i>						
<i>Other:</i>						
<i>Other:</i>						

# **Rural Regional Center**





## PROGRAMS

Rural Regional Center continues to provide regular in person service coordination and supports in all of the rural regions. Respite and self directed services continue to be made available to families and individuals in need of that support. Contracted providers are making intermittent and 24 hours supports available as well as day program opportunities for those needing an alternative to traditional vocational options.

## Service Needs/Recommendations

**Rural regional center is in need of additional supported living options for those persons with complex medical or more challenging behavioral support needs. It has been recommended that a higher rate of provider pay be applied in order to generate interest from providers outside of the Nevada program to enter into this state to provide these specialized supports and services.**

## Agency Concerns/Issue

The major concern at this time remains the difficulty providers are experiencing hiring and retaining staff in their supported living and day program services. In particular the RRC has experienced a shortage of staff to man the 24 hour homes which has led to some home closures over this past year. It is not certain whether this staffing trend will improve in the short term following the loss of many staff to other industries during the COVID 19 pandemic.